



## The Platinum Card® Benefits Terms & Conditions

### **Annual Travel Credit:**

Platinum Cardmembers are eligible for one Travel Credit of US\$ 300 or equivalent value in local Currency where it's applicable depending on product billing currency per year on annual Card fee renewal date. The Travel Credit can be redeemed against eligible airline or/and The Vacation Collection travel bookings with a minimum cumulative value of US\$ 3,000 or equivalent value in local Currency where it's applicable depending on product billing currency when booking through your Platinum Travel Service.

The Travel Credit can only be redeemed through Platinum Travel Service at time of booking. The Travel Credit can be used for 365 days from date of issue and cannot be carried forward to any subsequent year. Only the Basic Cardmember is eligible for this benefit. Cardmembers are only able to redeem one Travel Credit per Card anniversary year. Bookings must be charged to the Cardmember on The Platinum Card for the benefit to apply. The travel credit will appear on the Platinum Cardmember's billing statement as "Annual Travel Credit". Refunds may be permitted based on supplier cancellation policy. The amount refunded will be the value of the booking, less supplier fees and the Travel Credit where applicable contributed by American Express. If the supplier's policy does not permit a refund on the booking, then the Travel Credit will not be refunded. Once a booking has been cancelled the Travel Credit for that year will be forfeited. Changes to bookings are permitted subject to supplier terms and conditions. Booking amendment fees may apply.

Membership Rewards points will not be earned on the Travel Credit. The Credit may not be used towards Cruises. The Credit may not be used towards Hotel and Car Hire bookings where payment is made directly to the supplier (i.e. FINE HOTELS & RESORTS). The Travel Credit cannot be used towards Incidental air travel fees, mileage points purchases, mileage points transfer fees, gift cards, duty free purchases, and award tickets. Please allow 2 weeks after the travel booking is charged to your Platinum Card Account for the Travel Credit to be posted to your Account. To be eligible for this benefit, Cardmember must request or enroll for this benefit first, meet the eligibility criteria and Card Account status must be active and not delinquent at the time of statement credit fulfillment. Cardmembers remain responsible for timely payment of all charges. For additional information about this benefit, call Platinum Travel Service.

### **Boingo and American Express Preferred Plan:**

**Eligibility:** The Boingo American Express Preferred Plan is being provided as a complimentary benefit to eligible American Express Cardmembers. To determine your eligibility, call the number on the back of your Card. The Wi-Fi network service is provided by Boingo. By subscribing for this benefit, you acknowledge that American Express is neither responsible for nor guarantees the quality, security, coverage or availability of Boingo's network of Wi-Fi hotspots or partners, and you agree that use of the Boingo Wi-Fi network is at your own risk. Use of the Wi-Fi services is governed by Boingo's terms. Your use of Boingo's Wi-Fi services is subject to Boingo's customer agreement, end user license agreement and other applicable legal terms and conditions, including Boingo's privacy and security policies available

at [www.boingo.com](http://www.boingo.com). You will be given the opportunity to review Boingo's customer agreement, end user license agreement and other applicable legal terms and conditions before you enroll for the Boingo American Express Preferred Plan.

Limit of 4 Devices: Notwithstanding anything to the contrary set forth in Boingo's legal terms and conditions, eligible American Express Card Members (i) will not be charged for enrollment in the American Express Preferred Plan through Boingo, and (ii) will be permitted to connect no more than four devices at any time to the Wi-Fi network maintained by Boingo and its partners.

Changes to Boingo's Services & Hotspots Available hotspots in Boingo's network are subject to change at any time. Visit <http://wifi.boingo.com/> for a complete listing of hotspots. The Boingo American Express Preferred Plan only provides access to land-based Wi-Fi services and does not include in-flight Wi-Fi. Use of Wi-Finder tool is governed by third party's T&Cs .

The network of partners that Boingo relies on to provide you with Wi-Fi access is maintained entirely by Boingo, although Boingo does not review the terms of use or make any other evaluation of any partners accessed through the Boingo Wi-Finder tool. As a consequence, any time you access a Boingo partner through the Boingo Wi-Finder tool, you are agreeing to terms that neither you nor Boingo has reviewed. Please carefully consider whether to use the Boingo Wi-Finder tool or continue to manually search for available networks.

Enrolment: In order to access any Boingo Wi-Fi hotspot for free through the Boingo American Express Preferred Plan, eligible Card Members will need to first enroll in the American Express Plan through Boingo and create a new account with Boingo. Enrollment in the Boingo American Express Preferred Plan is limited to authorized Card Members only. Do you have an existing Boingo plan? If you have an existing paid Boingo subscription plan, your existing plan will not be automatically cancelled when you enroll in Boingo's American Express Preferred Plan. If you would like to cancel your existing paid subscription plan, call Boingo's dedicated American Express Preferred Plan line at 1-800-426-6917.

Termination and Cancellation: This benefit is non-transferable and may be terminated for breach of any terms or conditions, as well as for abuse of your Boingo American Express Preferred account. This benefit is subject to change or cancellation without notice.

Location data: By downloading the Boingo Wi-Finder tool you are giving BOINGO permission to access your locations.

**Priority Pass™:** In order to provide this service, American Express Middle East B.S.C (c) needs to share the information you have provided with Priority Pass. We will also share your date of birth with Priority Pass for ongoing identification and account validation purposes. Priority Pass will use the information solely for the purpose of providing their services, and will not share it with any third parties. These conditions are also available in full at [prioritypass.com](http://prioritypass.com)

Once we have completed your lounge access enrolment, Priority Pass will send you your Priority Pass cards and worldwide lounge listing, which you should receive within 28 days. Your Platinum Supplementary Cardmember's Priority Pass card will be sent to the address as instructed.

**Delta Sky Club®:** The Platinum Cardmember must be travelling. Name on ticket must match name on Platinum Card®. The Platinum Cardmember must be 18 years of age to enter the Airport Club Lounge without a parent or guardian where there is no self-service bar. The Platinum Cardmember must be 21 years of age to enter into all Airport Club Lounges where there is a self-service bar. Local age restrictions apply in non-U.S. locations. The Platinum Cardmember must present his or her valid Card, government-issued I.D., and same day airline ticket to club agents. Complimentary access is specifically for the airport club that corresponds to the airline operating the flight (access pertains to the aircraft, not the flight number). Meeting rooms may be reserved for a nominal fee. Cardmembers must adhere to all house rules of participating clubs. Participating airlines and locations subject to change. Platinum Cardmember may purchase non-refundable, one-use Sky Club passes in the lounge for a reduced fee subject to Delta's access policy, provided that they use their Platinum Card. For the most up to date information about guest fees and lounge access, including what a lounge visit includes, visit [delta.com/skyclub](http://delta.com/skyclub).

**FINE HOTELS & RESORTS:** Valid only for new FINE HOTELS & RESORTS bookings made through Platinum Travel Service. Payment must be made in full with an American Express Card in the Platinum Cardmember's name. Available for American Express Middle East (AEME) Platinum Charge Card Members and Centurion® Members only, and excludes Platinum Credit Cardmembers and Cardmembers who are not also AEME Platinum Charge Cardmembers. Cardmember must travel on itinerary booked to be eligible for benefits described. Noon checkin and room upgrade are based on availability and are provided at check-in. Certain room categories are not eligible for room upgrade; call Platinum Travel Service for details. Breakfast amenity varies by property, but will be, at a minimum, a continental breakfast. Complimentary Wi-Fi is provided in room, with the exception of select properties where In-Room Wi-Fi is included as part of a mandatory daily resort fee or is not available. In these instances complimentary Wi-Fi will be provided in a common space on property. Call your Platinum Travel Service for property specific details regarding Wi-Fi. Benefit restrictions vary by FINE HOTELS & RESORTS property and cannot be redeemed for cash, and may not be combined with other offers unless indicated. Benefits and additional FINE HOTELS & RESORTS promotions are only applied at checkout and expire at checkout. Limit one benefit package per room, per stay. Three room limit per Cardmember, per stay; back-to-back stays within a 24-hour period at

the same property considered one stay. Participating FINE HOTELS & RESORTS properties and benefits are subject to change.

**The Hotel Collection:** Valid for new bookings with participating providers of at least two consecutive nights made through Platinum Travel Service, Business Platinum Travel Service or Centurion Travel Service, American Express Travel office or American Express Travel Online (online bookings currently only available to Basic Cardmembers). Available only for the following American Express Card Members: Consumer and Business Gold Card Members, Consumer and Business Platinum Card<sup>®</sup> Members and Consumer and Business Centurion<sup>®</sup> Members (“Eligible Card Members”). The term “Eligible Card Members” does not include Gold and Platinum Credit Card Members. Payment must be made in full with an American Express Card in the Eligible Card Member’s name. Eligible Card Member must travel on itinerary booked. Eligible Card Member will receive hotel credit upon checkout equal to \$1 for each eligible dollar spent, up to \$100, which amount will be credited upon check-out based on qualifying charges made by the Eligible Card Member excluding charges for taxes, gratuities, fees and cost of room. Additional exclusions based on specific hotel restrictions may also apply (including without limitation purchases within the hotel that are unaffiliated and/or owned by third parties) – see applicable hotel front desk for details. Credit cannot be carried over to another stay, is not redeemable for cash and expires at check-out. Credit is non-exchangeable and non-refundable and is applied in USD or equivalent in local currency based on exchange rate on day of arrival. May not be combined with other offers or programs unless indicated. Limit one credit per room, per stay. Room upgrade is based on availability and eligibility at check-in. Three-room limit per Eligible Card Member per stay; back-to-back stays within a 24-hour period at the same property are considered one stay. Hotel nightly rates vary by property, dates, room category and occupancy. Participating providers and benefits are subject to change.

**The Vacation Collection:** The Vacation Collection travel arrangements are operated by ALG Tide UK Ltd, operating Travel Impressions and The Vacation Collection (Registered Address 49 Southwark Bridge Road, London, United Kingdom, SE1 9HH; Registered Number 08514631). Room upgrade is to the next room category, at the discretion of the hotel and subject to availability at check in. Early check-in and late check-out subject to availability at the hotel. Benefits vary per property and by validity date. Complimentary nights’ offers are based on minimum consecutive stay criteria. Offers are non-transferable, non-combinable, and valid for new bookings only. For a full list of offers please contact your Platinum Travel service. Partner Terms and Conditions apply.

**Marriott Bonvoy™ Gold Elite Status:** Marriott Bonvoy™ Gold Elite Status: As a Platinum cardmember you are eligible to enroll in complimentary Marriott Bonvoy™ Gold Elite Status. Once you request enrollment within the Marriott Bonvoy™ Program (“Marriott Bonvoy™”) at the Gold Elite Status level, American Express will share your enrollment information with The Marriott Bonvoy™ Program (“Marriott Bonvoy™”). Marriott Bonvoy may use this information in accordance with its privacy statement available at [www.marriott.com/privacy](http://www.marriott.com/privacy). You will maintain Gold Elite Status without meeting otherwise required Marriott Bonvoy criteria as long as you remain an eligible American Express Cardmember or until American Express notifies you that the benefit is terminated. Marriott Bonvoy member benefits are subject to change, availability and certain eligibility requirements. Reservations booked through third parties and online booking sources are not eligible. For complete Marriott Bonvoy Program terms visit

<https://www.marriott.com/loyalty/terms/default.mi>. Marriott Bonvoy program amenities may not be combined with the Fine Hotels & Resorts program. Upgrades are based upon availability and will vary by property.

**Hilton Honors Gold Status:** As a Platinum Cardmember you are eligible to enroll in complimentary Hilton Honors Gold status. Offer available only to Platinum Cardmembers and is not transferable. Full details of Gold status can be found at [HHonors.com/MemberBenefits](https://HHonors.com/MemberBenefits) and is subject to change by Hilton. Gold status benefits are subject to availability at participating hotels and resorts within the Hilton Portfolio. Once you request enrollment in Hilton Honors Gold status, American Express will share your enrolment information with Hilton. Hilton may use this information in accordance with its privacy policy available at [Hilton.com/PrivacyPolicy](https://Hilton.com/PrivacyPolicy). If you already have Hilton Honors Gold Status, you can maintain the benefit in the future because you don't need to meet any stay requirements. You maintain Gold status without meeting otherwise required criteria only while an eligible cardholder or until American Express notifies you that the benefit is terminated. Hilton Honors membership, earning of Points & Miles when booking direct and redemption of Points are subject to Honors Terms and Conditions. Visit [HHonors.com/Terms](https://HHonors.com/Terms) for more details.

**Radisson Rewards™ Gold Status:** Enrolment in the Radisson Rewards™ programme is required. Benefits are subject to change and availability may vary by property. Gold status amenities may not be combined with the Fine Hotels & Resorts programme. All American Express terms and conditions apply. All Radisson Rewards™ terms and conditions apply. To view terms and conditions visit <https://www.radissonrewards.com/section/terms.home/termsandconditions.sidemenu>. American Express reserves the right to instruct Radisson Hotel Group™ to cancel your membership if you cease to be a Centurion member or Platinum Card member or your account is not in good standing.

**Shangri-La Golden Circle – Jade Membership:** Enrolment in the Golden Circle Jade Membership programme is required. Benefits are subject to change and availability may vary by property (for details visit [www.goldencircle.shangri-la.com](http://www.goldencircle.shangri-la.com)). Bookings made by FINE HOTELS & RESORTS rates can only enjoy the bonus Golden Circle Award Points under Golden Circle Programme Jade membership benefits but may not be combined with all the other Golden Circle Programme benefits. All special amenities under Golden Circle Programme are subject to availability and change without prior notice. . All Golden Circle terms and conditions apply (for details visit <http://www.shangri-la.com/corporate/golden-circle/terms-conditions>). By opting into becoming a Shangri-La's Golden Circle member, you are automatically accepting the terms and conditions of the Golden Circle Programme. Details of the Shangri-La's Golden Circle programme can be viewed at [www.shangri-la.com/corporate/golden-circle](http://www.shangri-la.com/corporate/golden-circle). Terms and conditions can be viewed at [www.shangri-la.com/corporate/golden-circle/terms-conditions](http://www.shangri-la.com/corporate/golden-circle/terms-conditions), and the Shangri-La's Golden Circle Privacy Policy can be viewed at [www.shangrila.com/corporate/golden-circle/privacy-policy](http://www.shangrila.com/corporate/golden-circle/privacy-policy). American Express reserves the right to instruct Shangri-La Hotels and Resorts to cancel your membership if you cease to be a Platinum Cardmember or your Account is not in good standing. Offer is valid as long as you are a Platinum Cardmember and your Account is in good standing. Once enrolled, you maintain Jade

status without meeting otherwise required criteria only while an eligible Cardholder or until American Express notifies you that the benefit is terminated. American Express and Shangri-La International Hotel Management Ltd. reserve the right to change the terms and conditions at any time without prior notice. Should any dispute arise, the decision of American Express and Shangri-La International Hotel Management Ltd. shall be final. If the English version of these Terms and Conditions does not conform to any other language version, the English version shall prevail.

**MeliáRewards Gold Programme:** Enrolment in the MeliáRewards Gold programme is required. Benefits are subject to change and availability may vary by property. MeliáRewards Gold amenities may not be wholly combined with the Fine Hotels & Resorts programme. All American Express terms and conditions apply. All Meliá Hotels International terms and conditions apply.

To view terms and conditions visit [www.melia.com/nMenus/jsp/terminosCondiciones.jsp](http://www.melia.com/nMenus/jsp/terminosCondiciones.jsp). American Express reserves the right to instruct Meliá Hotels International to cancel your membership if you cease to be a Platinum Cardmember or your account is not in good standing.

**Avis Preferred Programme:** Enrolment in the Avis Preferred programme is required to receive benefits, and enrolment is only applicable via the enrolment process at . Benefits are subject to change. All Avis Preferred Terms and Conditions apply. American Express Terms and Conditions apply. American Express reserves the right to instruct Avis to cancel your membership if you cease to be a Platinum Cardmember or your Account is not in good standing.

**Hertz Gold Plus Rewards Five Star® Tier:** Benefits vary by market and location of rental, and may be subject to availability. Platinum Cardmembers residing in Asia are eligible for “Gold” tier membership, instead of “Five Star” tier membership. Hertz Gold Plus Rewards® enrolment is required to enjoy all benefits. Terms and Conditions apply. Visit the Hertz Gold Plus Rewards® website for full Terms and Conditions. American Express terms and conditions apply. American Express reserves the right to instruct Hertz to cancel your membership benefits if you cease to be a Platinum Cardmember or your Account is not in good standing.

**Cruise Privileges Programme:** Platinum cruise benefits are exclusively available when booking through your Platinum Travel Service. All benefits are per booking, per room, and based on two people sharing accommodation (single occupancy benefits available on request). Some cruise lines have a minimum night requirement. All US\$ quotes refer to American dollars. American Express and partner Terms and Conditions apply, contact your Platinum Travel Service for full details.

**Dining with American Express Invites®:** The benefit is only valid when full payment is made with an American Express Card. To redeem the benefit, restaurant reservations must be made through your American Express Concierge service, and the reservation must be in the Cardmember’s name. The benefit is valid for seated dining only and cannot be combined with any other offer or promotion. The benefit is limited to one redemption per visit, per American Express Card, per bill, per table, unless otherwise stated. Blackout dates may apply, please check with your American Express Concierge service when making a reservation. Cancellation and no show policies may apply, please check with your American Express Concierge service when making a reservation. Benefit may be limited to a maximum

number of people, please check with your American Express Concierge service when making a reservation. Benefit is subject to availability, the restaurant reserves the right to offer a benefit which they consider to be of similar value should the benefit described not be available. Each reserved table has a maximum number of diners and your booking cannot exceed this. Please check with your American Express Concierge service for full availability. All reserved tables may be subject to a pre-communicated sitting time. Please check with your American Express Concierge service for full availability. All reserved tables will only be held for a maximum of 15 minutes after the confirmed reservation time.